

The Customer
Moorabool Shire Council

Country: Australia

Product used: LiveTiles Design

Outcome: An Intelligent Intranet

**AN INTELLIGENT
INTRANET SOLUTION**

“ Our business was amazed to go-live from zero to Intelligent Intranet in 3.5 weeks

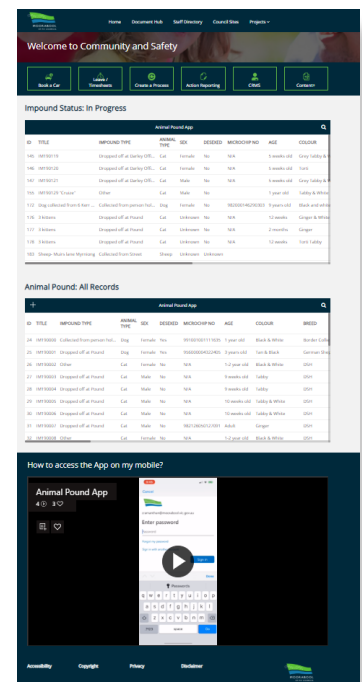
- Lalitha Koya, Manager ICT



Background / Scenario:

As part of a broader strategic plan, Moorabool Council wanted to provide a centralised, Intelligent Intranet to empower their employees to be connected to the latest information across the organisation. The Intranet needed to enable employees to get the latest news, launch and interact with core applications and become the central hub for collaboration and knowledge management. It was recognised that a transformation of Moorabool Councils' information management practices and employee experience would be necessary due to the enormous growth of the Council.

Leveraging the power of Microsoft SharePoint and LiveTiles Design, the project delivered a beautifully designed intranet within 3.5 weeks from inception, leveraging design thinking and rapid intranet template creation.





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SXiQ has enabled Moorabool Council to rapidly implement a beautiful Intelligent Intranet solution in 3.5 weeks.

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SXiQ CASE STUDY:

Moorabool Council partners with SXiQ and  LiveTiles to rapidly deploy a Corporate Intranet.

THE CHALLENGE

Moorabool Council information management systems lacked consistency and centralised controls of data, with documents and information originating out of multiple source systems, resulting in a mix of manually intensive business processes, which were hindered by multiple sources of truth for the employee experience.

A decision was made to implement a best practice Intelligent Intranet to centralise information and corporate communications.

- Decentralised storage of documents, information and news for employee information and technology interactions.
- Low level of digital enablement in the workforce.
- Legacy on premise technology.

THE SOLUTION

Moorabool Council engaged SXiQ, one of Australia's leading providers of Digital Employee Experience and Microsoft Office 365 implementations, to rapidly implement an Intelligent Intranet. SXiQ facilitated a design thinking workshop and the subsequent Intelligent Intranet implementation within a 3.5 week time frame. This solution enabled the council to have a solid foundation to provide a centralised source of truth for all organisational digital resources.

The solution is implemented on top of a Microsoft Office 365 platform, enabling continual security updates, new features, and functionality, plus future proofing with new technology from Microsoft Office, Azure and LiveTiles.

- Rapid implementation of an Intelligent Intranet, leveraging Microsoft Office 365 SharePoint and LiveTiles technology.

THE RESULTS

Moorabool Council, in close partnership with SXiQ and LiveTiles, have enabled their staff to efficiently and effectively engage with organisational information, centralised documentation and enhanced enterprise wide corporate communications.

The solution facilitates this by providing easy-to-use site templates that allow business users to create brand and security compliant content, quickly.

Moorabool Council met their key objectives of achieving operational efficiencies, becoming digitally enabled, improving compliance and enhancing the experience of their staff and customers.

Leveraging the power of Microsoft 365, LiveTiles and SXiQ, the Council continues to build out new functionality, leveraging LiveTiles site templates to build new department intranet sites quickly, notably the Animal Pound application.

- Industry leading Intelligent Intranet, beautifully designed.
- Centralised sources of truth for all organisational information, news, policies and employee information/interactions.
- Microsoft Cloud enabled platform to enable further capabilities via LiveTiles site templates.

VIEW MORE CASE STUDIES HERE: [SXIQ.COM.AU](https://sxiq.com.au)

For more information please contact: kbishop@sxiq.com.au

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